Orientation Committee Meeting Minutes; March 7, 2018

Members Present: Bonita, Coty, Laura, Mary, Ezra, Ashley, Angela, Natalie, Colleen, Levi

- **Obstacles** Barriers that might impact students as it relates to New Student Orientation:
 - Waiting for specific classes to open, in order to register
 - Length of Orientation
 - Overloading of information (how much can they really obtain during NSO)
 - Not enough time in the advising session
 - o Fully understanding financial aid
 - Why students cannot register for orientation online
 - o Lack of cohesion between online & in-person orientation
 - Students not feeling comfortable registering for courses on their own (brand new experience for a lot of new students)
 - o ROI on NSO?
 - Clarity of orientation (What is orientation? What does it mean to be oriented?)
 "We need to have a consistent response by all who may be asked this"
 - Holds on students accounts

Opportunities –

- Could we possibly have the "tours" session at the end of orientation? (Good time for students to find their classrooms after registering)
- Where's the diversity @ KVCC during Orientation (faculty/staff/students)
- o Make the tours-session of NSO "optional"?
- Visit the Orientation model as a whole in next meeting.
- Possibly get 1-on-1 advising for all students, teaching them registration steps, ways etc.
- Could we do a "Hybrid" NSO? (For refreshing)
- Updated presentations will be uploaded to the shared drive this week

- Criteria for Online Orientation (updated from last meeting to include dual enrollment):
 - Students transferring to Kalamazoo Valley
 - Recommend the in-person orientation, but if unable to do to also recommend a tour
 - o Students not in area and not able to attend an in-person orientation
 - Students in the military on active duty
 - o Students not available to do an in-person with times and days available
 - Students starting after the last in-person orientation offered
 - Returning students who are coming back after three or more years
 - Dual enrollment students

^{*}Next meeting will be held on April 4th, 2pm in the SSC Conference Room